

HOPE FARM COTTAGES

Brean Road Lympsham Near Weston-super-Mare Somerset BS24 0HA

How To Book

We are open all year, offering short breaks, off season small party reductions and last minute bookings.

The owners, Malcolm & Aline Bennett, live in the farmhouse across the courtyard and are committed to helping their guests have an enjoyable and memorable holiday.

If you would like to check availability, book a holiday, wish to discuss Hope Farm's facilities in more detail or confirm any special requirements, you can contact us by:

Telephone: 01934 750506
Fax: 01934 750102

or write to:

Malcolm & Aline Bennett
Hope Farm Cottages
Brean Road,
Lympsham
Somerset
BS24 0HA

Alternatively, you can e-mail us at: hopefarmcottages@gmail.com.

\conditions of hire

Tel: 01934 750506 Fax: 01934 750102 E mail: hopefarmcottages@gmail.com

Resident owners: Malcolm & Aline Bennett

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Conditions of Hire

Payment

A non-refundable deposit of £100 is payable on booking (by cheque payable to Hope Farm Cottages).

The balance of the payment is payable 5 weeks before arrival (by cheque payable to Hope Farm Cottages). For bookings made less than 5 weeks in advance, the total amount is payable on booking. All payments will be receipted by return.

Payments From Outside the UK

In our experience, the easiest way to pay for your holiday is to transfer funds electronically from your bank to ours. On booking, we will provide you with our bank details and international codes. If you prefer, you can pay by international money order or a bankers draft in UK pounds. All payments will be receipted by return.

Non-payment

Non-payment of any deposits or balances by due dates may be deemed by us to be a cancellation of the booking by you

What is Included?

Bedding and towels are included in the rental (not for cot).

Electricity is provided by way of card meters. A £10 card is included per week of stay (normally more than adequate for a summer week); A £5 card is included for a short stay. Additional cards in denominations of £1, £5, £10 and £20 may be purchased from the farmhouse.

Cancellation

In the event of cancellation by you, we will try to re-let and, if successful, we will refund all monies received less £25 administration fee, per cottage per week or part-week. May we remind you that your holiday booking is a legally binding contract and you are recommended to insure against cancellation.

Arrival and Departure times

To ensure that your cottage is ready for you, normal arrival is between 4:00 - 7:00 pm. If you would like to arrive outside this "window", please contact us in advance. We would appreciate you vacating your cottage on the day of departure no later than 10.00am, to enable us to prepare it for our next guests.

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Dogs

We welcome dogs at additional charge, with prior notice and providing they are house trained and well behaved. Dogs may not be left unattended in cottages at any time and must be controlled on leads when in the courtyard or playground areas.

Size of booking

The number of guests occupying the cottage may not exceed those booked.

Group bookings

We do not accept young, single-sex bookings.

Guests' responsibility

You are responsible for the cottage and we trust you will take all reasonable care of it. Please ensure the cottage and its equipment are clean and tidy when you leave. Please tell us about any damage to Hope Farm property as soon as you can. Accidental damage or breakages of a minor nature will not normally be charged but you may be liable for any damage valued over £10.

Smoking

There is a no smoking indoors policy in force at Hope Farm, in line with current government legislation. If you would like to smoke outdoors, please let us know on arrival and we will provide an ashtray/sand bucket.

Complaint

Any complaint should be made to us immediately. We regret we cannot consider any complaint made at the end of the rental period or after you have departed. All statements are made and information given in good faith, being true and correct to the best of our knowledge and belief, but we accept no liability in the event of any such statement or information being untrue or incorrect. We can accept no liability for any accident, injury, loss or damage sustained by your group, or any of your visitors, animals, vehicles or personal effects, howsoever caused. We reserve the right to decline accommodation and to enter premises at any time, but will always endeavour to do so at your convenience.

Please telephone or email for confirmation of both availability and cost:
01934 750506 or enquiries@hopefarmcottages.co.uk

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Fax: 01934 750102

E mail: hopefarmcottages@gmail.com

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